

Greenheart Exchange

Work and Travel Program

Employer Information

Sun Communities dba Seaport RV Resort

Camp/Outdoor Work ndustry:

Number of Employees:

45 Campground Road

Address: Old Mystic, CT 06372

View Map

Company Web Site: https://www.sunrvresorts.com/resorts/new-england/connecticut/seaport/

Total positions available:

Resort Housekeeper, Guest Services Coordinator, Activities **Potential positions:**

Assistant

Average number of work

hours:

35-40

Average number of work

days:

5

How often do you pay

employees?

Twice a month

Please indicate the level of

English required:

Excellent

Job benefits, bonuses, or

incentives offered by your

transportation will be planned in advance. Full access to the resort

company (if any):

and amenities, including bocce ball, pickle ball, WiFi, etc.

Transportation at times is provided by a staff member of Sea Port,

Yes **Greenheart:**

Additional Hiring

Not applicable **Requirements:**

Housing, Meals and Transportation

Housing provided I guarantee housing

by employer:

Four participants will be housed in two travel trailers, two participants in each trailer. There is one set of bunk beds and a bedroom in each unit. There is one bathroom, living area, and kitchen in each as well. The trailers are stocked with

Description of

housing:

linens, pots, pans, utensils, dishes, refrigerator, and microwave. Laundry

facilities are on-site as well. If a participant resigns they need to vacate housing within 24 hours of their last shift. As resignations are pre-planned they are responsible for making their own arrangements. If participants are terminated

they need to vacate within 24 hours of termination.

Housing costs: \$0 per day

Required To Use **Housing:**

Meals included or No

subsidized:

Description of included or subsized meals:

Participants may receive free meals at picnics or community events throughout the season. However, day to day meals will not be provided.

Approximate cost \$0(one way) of transportation:

Jobs Available

Job Type: Housekeeper

of openings for this 2 Season:

> Wage: 12.00/per hour

Dress Code: Casual

A Sea Port t-shirt or polo shirt will be provided

at no cost. Participants must supply their own Dress code khaki (tan-colored) shorts or pants and closedetails:

toed shoes for work.

Requirements and Job

Description

Non-smoker: No **Swimmer:** No

Ski: No

CPR Certified: No No

Lifeguard Certified: **Gender Preference:**

Age requirement? Greenheart participants are at least 18 years old

Job description

1. Cleans, sanitizes, and stocks kitchen areas with paper products as needed. Ensures all tables and chairs are clean and functioning properly. 2. Cleans and sanitizes appliances to ensure they are free of food particles, mold and mildew. Defrosts freezer as needed. 3. Cleans and sanitizes bathrooms, ensuring they are well lit, and places rubber mats down to ensure safety. 4. Follows all established safety procedures and precautions. Reports all unsafe or hazardous conditions, incidents, accidents, and/or defective equipment to their manager. 5. Ensures that the general property appearance is well maintained and orderly. 6. Ensures all floors are swept, mopped, waxed, and buffed as needed. 7. Ensures that all windows and screens are clean and functioning properly. 8. Maintains washers and dryers by wiping surfaces, removing lint, etc. 9. Ensures all offices are clean and neat. Empties trash containers as needed. 10. Ensures all vents and filters are cleaned and changed as needed. 11. Other duties as assigned.

Customer Service Job Type:

of openings

Dress code

details:

for this 1 Season:

12.00/per hour Wage:

Dress Code: Casual

A Sea Port t-shirt or polo shirt will be provided at no cost. Participants must supply their own khaki (tan-colored) shorts or pants and close-

toed shoes for work.

Requirements and Job

Description

Non-smoker: No **Swimmer:** No

Ski: No **CPR Certified:** No

Lifeguard Certified: No

Gender Preference: Age requirement? Greenheart participants

Job description

1. Greets and establishes rapport with guests, current and prospective residents. Fields resort comments, suggestions, and complaints to the RV Resort Manager. 2. Performs general administrative functions such as answering phones, typing, photocopying, faxing, filing, responds to various emails. 3. Collects and posts resident security deposits, processing fees, rent, inspection. application or other miscellaneous fees in Yardi; records in the proper accounts and issues receipts. 4. Makes collections calls for site rental payments as directed by the RV Resort Manager. Submits bad debt files to collections. 5. Processes resident move-ins and move-outs in accordance with the Operations Manual. 6. Completes and maintains resort records, reports, and files in accordance with the Operations Manual. 7. Prepares and distributes resident and resort communications such as rule reminders, violation notices, rent increase letters, delinquency notices, eviction paperwork, lease addendums and renewals. 8. Assists with accepting guest reservations in person and via phone. 9. Ensures office supplies are sufficiently stocked and prepares supply orders as needed. 10. Assists with planning and coordinating guest and resident relation events and activities within the resort. 11. Assists with the preparation of marketing materials including brochures and flyers that pertain to homes for sales (new, pre-owned and brokered), resort events, and other resort-related information as directed by the RV Resort Manager. 12. Assists prospective residents by checking the status of Sun Homes Inventory. Reviews new and pre-owned home listings, shows homes to prospective residents, and assists with rental applications at the discretion of the RV Resort Manager. 13. Reviews and codes invoices and statements for the RV Resort Manager approval. 14. Forwards Sun Homes customer service requests to the Resort Manager in a timely fashion. 15. Other duties as assigned.

Requirements and Job Job Type: **Activities Host Description** # of openings Non-smoker: No for this **Swimmer:** No Season: 12.00/per hour Ski: No Wage: **Dress Code:** Casual **CPR Certified:** No **Lifeguard Certified:** No A Sea Port t-shirt or polo shirt will be provided at **Dress code** no cost. Participants must supply their own khaki **Gender Preference:** details: (tan-colored) shorts or pants and close-toed shoes Age requirement? for work. Greenheart participants are at least 18 years old

Job description

1. Coordinates, and attends all activities such as, picnics, sporting events, dances, and dinners. 2. Sets-up and cleans-up after events. 3. Promote a fun and relaxing atmosphere for guests. 4. Be a role model for Sun standards and reputation. 5. Helps to maintain a sheet tracking attendance for each activity. 6. Assists with training Activity department team members and volunteers. 7. Assists with distributing weekly newsletter to resort residents and guests. 8. Ensures all equipment and supplies are kept in good condition. 9. Other duties as assigned.